

## Tech Tip Tuesday—January 19, 2021

### So what's in this next Update?

While you can always click Help...About Livery Coach to read release notes, there's a lot there, and of course if you haven't gotten the latest update, you can't know what's in it (since we only show notes up to the version you are currently running).

Since we've gotten a few questions about what's coming, we thought we'd highlight some of the enhancements in this new release. Some of the new features will be featured in more detail in future Tech Tips, but here are some highlights:

**QuickBooks Online**—this is currently in beta and we are testing with a few customers, but soon you will be able to switch to QuickBooks Online (QBO), if that is your preference. Keep in mind that the capabilities and functions of QBO and desktop QuickBooks may be different, and QBO is a subscription product (so you pay monthly, and if you don't pay Intuit each month, you could lose access to your data).

**Group Deposits**—you can now process a deposit for a Group, rather than having to do it externally, or separately for each trip. This is currently a beta feature—if you'd like to activate it in your system, please contact support and we can turn it on and send you instructions.

**Enhanced Trip Schedule screen** – added options to create your own tabs with multiple vehicle types, and also hide vehicle rows with no trips over the date range.

**Search By Description in Zone Rates**, so you can find a city or other description—handy if you have huge zone rate tables.

**Enhanced Promo Code prompts** if you have date eligibility limits on a promo code and you change the trip to be outside the valid date range of the promo code.

**PO1-PO5** (which can be relabeled) can now be required by Company (in Company List).

**Apostrophes** are now accepted more places, including First and Last name fields of contacts, employee list, Group name, and other places. Patty O'Furniture will be pleased.

**Livery Coach Export module** has been enhanced with more fields and options.

**Enhanced additional charge/fee handling** when you cancel a trip and have the system set to make the total charges 0, and then reactivate the trip.

**Added Century Business Solutions EBiz credit card platform** as an option. Century uses credit card tokenization with this platform, so credit card numbers would not be stored in your system (and you would no longer be able to view an entire credit card number). But this moves credit card security liability from you to Century, and could get you lower rates (check with Century for full details).

Added the ability to have **Preferred/Restricted Affiliates in Company List**, so if you have a client who doesn't like an affiliate, you won't accidentally farm a trip for that company to that affiliate.

**Enhanced Contact Record address handling** so adding a Primary Address after the contact is already created will also add that address to the PU/DO History.

**Enhanced Commission Agreement** setup and management.

**Added a Shuttle feature to Group Name**, which will allow a single tracking URL to track all vehicles on that group.

Enhanced options for **Make Recurring and Continuous Trip Leg** in Copy Trip Wizard.

**Enhanced Vehicle Blackout Options** for electronically booked trips, including app, web, L2L, GNet, and Deem.

**Enhanced duplicate Purchase Order (PO) checking.**

**Enhanced iAffiliate link handling** when changing chauffeurs on a farmed out trip.

And other bug fixes and improvements.